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| **SHANTANU VERMA** |
| **Bangalore, KA, 560049 # Phone: 9620053548 #** [**shantanu.verma27@gmail.com**](mailto:shantanu.verma27@gmail.com) |
| **Video Resume** <https://drive.google.com/file/d/1Sjt78jS8PP_59e8hcJT2pmopVxWZIVfo/view?usp=sharing> |

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| **Summary** |
| **Offering 13 years of experience in Program & Project Management, Governance & Controls, Process Excellence, Information System Risk and Compliance, Business Continuity and Support Operations** |

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| **Skills** | |
| * CPM Framework & Microsoft Project * Scrum Framework Using JIRA * Project Planning & Monitoring * Project Recovery * Financial Analysis of Projects * Enterprise Risk Management | * Six Sigma Framework * ISO22301 Business Continuity * Python, Pandas and Numpy * Descriptive & Inferential Statistics * Governance and Compliance |

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| **Experience** | |
| **Senior Program Manager**  **Altisource** | **Feb 2013 to Current**  **Bangalore** |
| * Managed and led many high impact programs to establish and improve business processes such as risk management, incident management, new product development, process governance & control, audit management, business continuity and disaster recovery * Designed automated solutions to resolve business issues and improve SLA compliance * Mentored and led new employees to create new functions like Governance & Control and Business Continuity functions * Devised tools and benchmarks to improve security of new production deployments * Led the project on COVID-19 pandemic response of the organization | |
| **Consultant**  **Cognizant Business Consulting** | **June 2011 to Feb 2013**  **Chennai** |
| * Led a Six Sigma project to improve the productivity and quality of deliverables for an accounts receivable process in Healthcare domain | |
| **Senior Subject Matter Expert**  **Amdocs** | **Dec 2007 to March 2009**  **Pune** |
| * Worked on development of inventory management system for Telecommunication domain | |
| **Software Engineer**  **Infosys Technologies Ltd.** | **June 2006 to Dec 2007**  **Pune** |
| * Created and managed production support function for a client in order management process for Telecommunication domain | |

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| **Education** | |
| 2020 | Executive Masters in Project Management  XLRI, Jamshedpur |
| 2009 - 2011 | MBA, Marketing and Information System Management  MDI, Gurgaon  CGPA – 7.2  Best Summer Intern Project award with Pepsi  CAT Percentile – 99.43 |
| 2002 - 2006 | B.Tech, Electrical Engineering  BIT Sindri  Score – 76% |
| 1999 - 2001 | +2, DAV Shyamali, Ranchi  Score – 76% |
| 1999 | 10th, DAV Hehal, Ranchi  Score – 91% (CBSE Rank 2 in Ranchi) |

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| **Interest** |
| * Data Science * Cricket * Carom |